## CASSETTA CRITTER CARE P.O. BOX 445 CONCORD, NH 03302 603-798-5033

## **CASSETTA CRITTER CARE RULES**

- 1. All dogs must be on a leash. All cats must be in a carrier.
- 2. No smoking allowed on the property.
- 3. Please do not touch or feed the animals.
- 4. Male dogs/cats must be neutered by six months of age; female dogs/cats must be spayed by seven months of age.
- 5. Yearly shots are required including, but not limited to, Rabies, DHLP-PV, and Kennel Cough for dogs; Rabies, PCR and negative Luke-Aids for cats.
- 6. a). Appointments cancelled twenty-four hours in advance are no charge.
  - b). Appointments cancelled same day will be charged the regular daily rate.
  - c). No shows without notice will be charged the regular daily rate of the contract.
  - d). Clients who have pre-paid for pet sitting services will be given a credit toward future pet sitting services rather than a refund.
- 7. Appointments should be scheduled at least twenty-four hours in advance. Holidays and vacations must be scheduled at least two weeks in advance to guarantee availability.
- 8. Owners provide food for their pets that are staying at the bed and biscuit, doggie daycare, and boarding cats.

9.	Rat	tes: []Doggie Day	care \$_	; []B	ed and	Biscuit \$;	
	[	_]Boarding Cats \$	; [	_]Dog Walks\$	; [	_]House Calls \$_	;
	ſ	Farm Care \$					

- 10. All pets may be picked up and/or dropped off Monday through Friday 6:00-9:00 AM, 3:00-6:30 PM. Saturday and Sunday 6:00-9:00 AM, and 3:00-5:00 PM. Hours are subject to change. Pick up and drop off outside these hours will be scheduled on an individual basis.
- 11. Cassetta Critter Care reserves the right to refuse an animal shown to have parasites. If parasites are found during the pet's stay, they will be treated at the owner's expense. Cassetta Critter Care reserves the right to refuse an animal shown to have aggressive tendencies.

12.	The pet's owner is responsible for payment of damages by pets to persons/property of Cassetta Critter Care and/or its staff during the course of the pet's stay.
13.	Cassetta Critter Care shall not be liable for the injury or death of an animal in its care and is not responsible for lost/stolen or damaged items belonging to the pet or owner.

Date

Client's Signature